Browser compatibility & system requirements

In order to access the Vivli Platform, you must use a supported browser with pop-ups enabled.

Please follow the instructions below:

<table>
<thead>
<tr>
<th>Windows</th>
<th>Mac</th>
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<tbody>
<tr>
<td><strong>Supported browser:</strong> Chrome, Firefox or Edge</td>
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<td><strong>Version:</strong> Use the latest version of your preferred browser</td>
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</table>

**Make sure you have enabled pop-ups:**

**Chrome (Windows)**
By default, Chrome will notify you when a pop-up is blocks and give you an option to see it. To turn off pop-up blocker, follow these instructions:

1. Click the **Customize and control Google Chrome** menu (the three horizontal bars in the upper right corner).
2. Select **Settings**.
3. Click the **Show advanced settings**...at the bottom.
4. Under **Privacy**, click the **Content Settings** button.
5. To disable the pop-up blocker check the **Allow all sites to show pop-ups** box.
6. To enable pop-ups on specific sites, check **Do not allow any site to show pop-ups** (recommended) and click **Exceptions** and enter the URL(s).

**Firefox (Windows)**
1. Click the **Firefox** menu in the left hand corner of the window.
2. Select **Options**.
3. Click **Content**.
4. To disable the pop-up blocker, uncheck the Block pop-up windows box.
5. To allow specific pop-ups, click **Exceptions** and enter the URL(s).
6. Close the window.

**Edge (Windows)**
1. Open **Settings** by clicking on the three horizontal dots in the upper right hand corner of the window.
2. At the bottom of the pop-up, check the version number - Edge should be version 42 or greater.
3. Click on **View Advanced Settings**
4. Switch **Block pop-up windows** to OFF.

**Firefox (Macintosh)**
1. Select **Preferences** from the **Firefox** menu.
2. Choose the **Content** button.
3. Uncheck the **Block pop-up windows** box.

**Safari (Macintosh)**
1. From the **Safari** menu, select **Preferences**.
2. Click **Security** at the top of the window
3. Uncheck the **Block pop-up windows** box.