

# Browser compatibility & system requirements

In order to access the Vivli Platform, you must use a supported browser with pop-ups enabled.

Please follow the instructions below:

Windows	Mac
<p><b>Supported browser:</b> Chrome, Firefox or Edge</p>	<p><b>Supported browser:</b> Chrome, Firefox or Safari</p>
<p><b>Version:</b> Use the latest version of your preferred browser</p>	<p><b>Version:</b> Use the latest version of your preferred browser</p>
<p><b>Make sure you have enabled pop-ups:</b></p> <p><a href="#">Chrome (Windows)</a> By default, Chrome will notify you when a pop-up is blocked and give you an option to see it. To turn off pop-up blocker, follow these instructions:</p> <ol style="list-style-type: none"> <li>1. Click the <b>Customize and control Google Chrome</b> menu (the three horizontal bars in the upper right corner).</li> <li>2. Select <b>Settings</b>.</li> <li>3. Click the <b>Show advanced settings...</b> at the bottom.</li> <li>4. Under <b>Privacy</b>, click the <b>Content Settings</b> button.</li> <li>5. To disable the pop-up blocker check the <b>Allow all sites to show pop-ups</b> box.</li> <li>6. To enable pop-ups on specific sites, check <b>Do not allow any site to show pop-ups</b> (recommended) and click <b>Exceptions</b> and enter the URL(s).</li> </ol>	<p><b>Make sure you have enabled popups:</b></p> <p><a href="#">Chrome (Macintosh)</a> By default, Chrome will notify you when a pop-up is blocked and give you an option to see it. To turn off pop-up blocker, follow these instructions:</p> <ol style="list-style-type: none"> <li>1. Click the <b>Customize and control Google Chrome</b> menu (the three horizontal bars in the upper right corner).</li> <li>2. Select <b>Settings</b>.</li> <li>3. Click the <b>Show advanced settings...</b> at the bottom.</li> <li>4. Under <b>Privacy</b>, click the <b>Content Settings</b> button.</li> <li>5. To disable the pop-up blocker check the <b>Allow all sites to show pop-ups</b> box.</li> <li>6. To enable pop-ups on specific sites, check <b>Do not allow any site to show pop-ups</b> (recommended) and click <b>Exceptions</b> and enter the URL(s).</li> </ol>
<p><a href="#">Firefox (Windows)</a></p> <ol style="list-style-type: none"> <li>1. Click the <b>Firefox</b> menu in the left hand corner of the window.</li> <li>2. Select <b>Options</b>.</li> <li>3. Click <b>Content</b>.</li> <li>4. To disable the pop-up blocker, uncheck the <b>Block pop-up windows</b> box.</li> <li>5. To allow specific pop-ups, click <b>Exceptions</b> and enter the URL(s).</li> <li>6. <b>Close</b> the window.</li> </ol>	<p><a href="#">Firefox (Macintosh)</a></p> <ol style="list-style-type: none"> <li>1. Select <b>Preferences</b> from the <b>Firefox</b> menu.</li> <li>2. Choose the <b>Content</b> button.</li> <li>3. Uncheck the <b>Block pop-up windows</b> box.</li> </ol>
<p><a href="#">Edge (Windows)</a></p> <ol style="list-style-type: none"> <li>1. Open <b>Settings</b> by clicking on the three horizontal dots in the upper right hand corner of the window.</li> <li>2. At the bottom of the pop-up, check the version number -Edge should be version 42 or greater."</li> <li>3. Click on <b>View Advanced Settings</b></li> <li>4. Switch <b>Block pop-up windows</b> to OFF.</li> </ol>	<p><a href="#">Safari (Macintosh)</a></p> <ol style="list-style-type: none"> <li>1. From the <b>Safari</b> menu, select <b>Preferences</b>.</li> <li>2. Click <b>Security</b> at the top of the window</li> <li>3. Uncheck the <b>Block pop-up windows</b> box.</li> </ol>