

Browser compatibility & system requirements

In order to access the Vivli Platform, you must use a supported browser with pop-ups enabled.

Please follow the instructions below:

Windows	Mac
Supported browser: Chrome, Firefox or Edge	Supported browser: Chrome, Firefox or Safari
Version: Use the latest version of your preferred browser	Version: Use the latest version of your preferred browser
<p>Make sure you have enabled pop-ups:</p> <p>Chrome (Windows) By default, Chrome will notify you when a pop-up is blocked and give you an option to see it. To turn off pop-up blocker, follow these instructions:</p> <ol style="list-style-type: none"> 1. Click the Customize and control Google Chrome menu (the three horizontal bars in the upper right corner). 2. Select Settings. 3. Click the Show advanced settings... at the bottom. 4. Under Privacy, click the Content Settings button. 5. To disable the pop-up blocker check the Allow all sites to show pop-ups box. 6. To enable pop-ups on specific sites, check Do not allow any site to show pop-ups (recommended) and click Exceptions and enter the URL(s). <p>Firefox (Windows) 1. Click the Firefox menu in the left hand corner of the window.</p> <ol style="list-style-type: none"> 2. Select Options. 3. Click Content. 4. To disable the pop-up blocker, uncheck the Block pop-up windows box. 5. To allow specific pop-ups, click Exceptions and enter the URL(s). 6. Close the window. <p>Edge (Windows) 1. Open Settings by clicking on the three horizontal dots in the upper right hand corner of the window.</p> <ol style="list-style-type: none"> 2. Click on View Advanced Settings 3. Switch Block pop-up windows to OFF. 	<p>Make sure you have enabled popups:</p> <p>Chrome (Macintosh) By default, Chrome will notify you when a pop-up is blocked and give you an option to see it. To turn off pop-up blocker, follow these instructions:</p> <ol style="list-style-type: none"> 1. Click the Customize and control Google Chrome menu (the three horizontal bars in the upper right corner). 2. Select Settings. 3. Click the Show advanced settings... at the bottom. 4. Under Privacy, click the Content Settings button. 5. To disable the pop-up blocker check the Allow all sites to show pop-ups box. 6. To enable pop-ups on specific sites, check Do not allow any site to show pop-ups (recommended) and click Exceptions and enter the URL(s). <p>Firefox (Macintosh) 1. Select Preferences from the Firefox menu.</p> <ol style="list-style-type: none"> 2. Choose the Content button. 3. Uncheck the Block pop-up windows box. <p>Safari (Macintosh) 1. From the Safari menu, select Preferences.</p> <ol style="list-style-type: none"> 2. Click Security at the top of the window 3. Uncheck the Block pop-up windows box.