

Browser compatibility & system requirements

In order to access the Vivli Platform, you must use a supported browser with pop-ups enabled.

Please follow the instructions below:

Windows	Mac
<p>Supported browser: Chrome, Firefox or Edge</p>	<p>Supported browser: Chrome, Firefox or Safari</p>
<p>Version: Use the latest version of your preferred browser</p>	<p>Version: Use the latest version of your preferred browser</p>
<p>Make sure you have enabled pop-ups:</p>	<p>Make sure you have enabled popups:</p>
<p>Chrome (Windows) By default, Chrome will notify you when a pop-up is blocked and give you an option to see it. To turn off pop-up blocker, follow these instructions:</p> <ol style="list-style-type: none"> 1. Click the Customize and control Google Chrome menu (the three horizontal bars in the upper right corner). 2. Select Settings. 3. Click the Show advanced settings... at the bottom. 4. Under Privacy, click the Content Settings button. 5. To disable the pop-up blocker check the Allow all sites to show pop-ups box. 6. To enable pop-ups on specific sites, check Do not allow any site to show pop-ups (recommended) and click Exceptions and enter the URL(s). 	<p>Chrome (Macintosh) By default, Chrome will notify you when a pop-up is blocked and give you an option to see it. To turn off pop-up blocker, follow these instructions:</p> <ol style="list-style-type: none"> 1. Click the Customize and control Google Chrome menu (the three horizontal bars in the upper right corner). 2. Select Settings. 3. Click the Show advanced settings... at the bottom. 4. Under Privacy, click the Content Settings button. 5. To disable the pop-up blocker check the Allow all sites to show pop-ups box. 6. To enable pop-ups on specific sites, check Do not allow any site to show pop-ups (recommended) and click Exceptions and enter the URL(s).
<p>Firefox (Windows)</p> <ol style="list-style-type: none"> 1. Click the Firefox menu in the left hand corner of the window. 2. Select Options. 3. Click Content. 4. To disable the pop-up blocker, uncheck the Block pop-up windows box. 5. To allow specific pop-ups, click Exceptions and enter the URL(s). 6. Close the window. 	<p>Firefox (Macintosh)</p> <ol style="list-style-type: none"> 1. Select Preferences from the Firefox menu. 2. Choose the Content button. 3. Uncheck the Block pop-up windows box.
<p>Edge (Windows)</p> <ol style="list-style-type: none"> 1. Open Settings by clicking on the three horizontal dots in the upper right hand corner of the window. 2. At the bottom of the pop-up, check the version number -Edge should be version 42 or greater." 3. Click on View Advanced Settings 4. Switch Block pop-up windows to OFF. 	<p>Safari (Macintosh)</p> <ol style="list-style-type: none"> 1. From the Safari menu, select Preferences. 2. Click Security at the top of the window 3. Uncheck the Block pop-up windows box.