1. Setting up a Vivli User Account

1. From a supported browser (see section 2 below for details), go to search.vivli.org to access the platform.

2. Click on the Sign up button in the upper-right hand corner.

3. A new user details window opens:
4. Enter your email address and click **Send Verification Code**. A verification code is sent to the email address entered. That invite will come from the address `noreply@vivli.org`, and the subject will be “Welcome to Vivli”. Please copy the 6-digit verification code in the email message.

5. Enter the verification code into the appropriate field and click the **Verify Code** button. Once the code is verified, proceed to the next step. [Note: If you encounter problems with verifying the code, you have the option of requesting another code.]

6. Enter a password to be used for the new account. Passwords should be 8-16 characters and contain 3 out of 4 of the following: upper and lowercase letters, numbers and special characters. Enter the same password into the second password field as a confirmation.
7. Enter a display name to be used in the Vivli platform and then click the **Create** button.

8. Your account is created, and you are now logged into the Vivli platform.
## 2. Browser Compatibility & System Requirements

<table>
<thead>
<tr>
<th>Windows</th>
<th>Mac</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Supported browser:</strong> Chrome, Firefox or Edge</td>
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</tr>
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</tbody>
</table>

### Make sure you have enabled pop-ups:

**Chrome (Windows)**

By default, Chrome will notify you when a pop-up is blocked and give you an option to see it. To turn off pop-up blocker, follow these instructions:

1. Click the [Customize and control Google Chrome](#) menu (the three horizontal bars in the upper right corner).
2. Select **Settings**.
3. Under **Privacy and Security**, click **Site Settings**.
4. Go to Content and click Pop-ups and redirects.
5. To disable the pop-up blocker slide the Blocked to Allowed.
6. To enable pop-ups on specific sites, check **Do not allow any site to show pop-ups** (recommended) and click **Exceptions** and enter the URL(s).

**Firefox (Windows)**

1. Click the [Firefox](#) menu in the left-hand corner of the window.
2. Select **Options**.
3. [Click Privacy & Security](#).
4. Scroll of Permissions. To disable the pop-up blocker, uncheck the Block pop-up windows box.
5. To allow specific pop-ups, click **Exceptions** and enter the URL(s) and Save Changes.

**Edge (Windows)**

1. Open **Settings** by clicking on the three horizontal dots in the upper right-hand corner of the window.
2. Click **Settings**.
3. Click **Privacy and Security**.
4. Scroll down to **Security and Switch Block the Block Pop-ups** Toggle to Off.

**Chrome (Macintosh)**

By default, Chrome will notify you when a pop-up is blocked and give you an option to see it. To turn off pop-up blocker, follow these instructions:

1. Click the [Customize and control Google Chrome](#) menu (a red arrow in the upper right corner of the browser).
2. Select **Settings**.
3. Click the **Privacy and Security**, [...on the left panel](#).
4. Under **Site Settings**, click the **Pop-ups and redirects** button.
5. To disable the pop-up blocker toggle the Blocked (recommended) tab to Allow.
6. To enable pop-ups on specific sites, click **Add** and enter the URL(s).

**Firefox (Macintosh)**

1. Select **Preferences** from the [Firefox](#) menu.
2. Choose **Privacy and Security from the left panel**.
3. Uncheck the **Block pop-up windows** box.

**Safari (Macintosh)**

1. From the [Safari](#) menu, select **Preferences**.
2. Click **Websites** at the top of the window
3. Select **Pop-up Windows from the left panel**
4. Choose Allow from the When visiting other websites box.
5. To allow pop-ups on specific sites, open the site in a new browser window and return to this menu. Choose Allow from the Currently open websites.